

Sue French Lewis
PRESIDENT

COMMUNICATIONS

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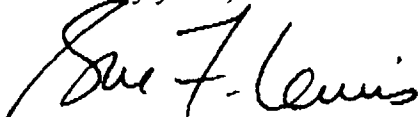
Renata Hesse
Trial Attorney
Antitrust Division
Department of Justice
601 D Street NW, Suite 1200
Washington, D.C. 20530

Dear Ms. Hesse:

I am pleased to have the opportunity to comment on the Microsoft case settlement.

It is my understanding all new Microsoft operating systems would have to utilize a mechanism that readily allows users to remove Microsoft's products -- including the Internet browser, instant messaging tools, media player, and email utilities. In my opinion, this settlement would make it easier for users to switch and compare among competing products. I feel this part of the settlement provides end users like myself with the flexibility I prefer.

Sincerely yours,


Sue F. Lewis, President
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